

Important Updates on Ohio Unemployment

Ohio Unemployment Insurance has updated resources, support, and security measures that you and your fellow members should know for the offseason.

What to Know

Ohio Unemployment made several operational changes in 2024, many of which improved accessibility and streamlined the unemployment process for members.

Updates include in-person service for first-time filers, continuing claims, and ID verification in select counties on select days. Additionally, Ohio Unemployment has created new informational resources and videos and partnered with the United States Postal Service (USPS) for ID verifications and submission of Union Verification forms.

Updates

In-Person Unemployment Services

Employment Professional staff trained to assist with initial claims, continued claims, and ID verification are now available at various county OhioMeansJobs offices (calling the office beforehand is recommended to ensure in-person assistance). In addition, in-person Unemployment Insurance services are provided every Thursday in participating counties. Scan the QR code to view participating counties and their service offerings.

USPS ID Verification

In collaboration with the U.S. Postal Service and the U.S. Department of Labor, Unemployment applicants may choose to visit a participating post office to provide copies of their identity verification documents. ODJFS will process the results and notify claimants of their status at no cost to claimants, and no appointment is needed.

Union Verification Forms

Union members can now obtain a copy of their Union Verification letter from their local and submit it to unemployment using the claimant inquiry form on jfs.ohio.gov. You will receive a bar code after completing your initial application if you choose this option.

New Resources

Ohio Unemployment has created multiple informational and step-by-step how-to videos on filing for unemployment and completing necessary tasks. Scan the QR code for videos.



OhioMeansJobs.com

Participating Counties



New Resources



New Security Features

New security measures for Ohio Unemployment only allow so many individuals on their website at once on single IP address. If more than one person is on, it may automatically log you out.